Dear User,

This has been completed.

As a reminder, please report any connectivity issues you experience by sending an email to
technical.support@anna-dsb.com

Regards,
DSB Technical Support Team

5 November 2019

NOTIFICATION: DSB Firewall Software Update

Audience: API Users Utilizing VPN Connectivity

Notification details:

The purpose of this notification is to inform DSB API users who are utilizing **VPN** for connectivity to the respective DSB services of the upcoming work to update the firewall software that resolves known security vulnerabilities which ensures system security.

Impact to users:

- This change should be seamless and no impact to the users is to be expected since the software update will be performed during the weekly maintenance schedule. Please do note that **VPN** users may see disconnection during the scheduled implementation window while the update is being performed.

Implementation timelines:

- <u>Standard maintenance window</u> : **08:00pm UTC Saturday to 08:00am UTC Sunday - 10th November 2019**

<u>Action Required:</u>

- Please report any connectivity issues you experience by sending an email to technical.support@anna-dsb.com

Please note that you are receiving this notification as part of the users who are utilizing API connectivity via VPN.